

Frequently asked Questions



If you've been considering an aged care facility, you owe it to yourself to look at Sunrise Supported Living. Sunrise is a completely new approach to traditional aged care, combining the very best of a retirement community and a nursing home. Acquiring a Sunrise home is surprisingly easy and there are no asset tests or lengthy waiting lists. Simply turn the page and we'll answer your questions.




Sunrise
Supported Living

All we do is Care

Call **1300 665 720** or visit www.sunrisesupportedliving.com.au



Sunrise supported living is a simple, but unique concept that allows residents to purchase and live in their own homes with dignity, privacy and individuality – with full support and care services available.



Frequently asked Questions



Will I own my own home?

Yes, all homes are purchased by way of a lifetime lease with the added advantage of no Stamp Duty, as in freehold title. The Title Deed and Lease are registered in your name with the relevant state government department.



Is there a General Services Charge or Recurrent Charges?

Yes. Residents pay a weekly fee, which covers the costs associated with running the day-to-day operations of the community. These costs are apportioned to each unit on an 'equal share' basis.



Can I retain my current medical care arrangements?

Yes. You can continue to use the same care service providers or family support you currently use. Simply discuss your needs with your appointed Care Manager.



Can I get transport to medical appointments?

Yes. If appointments match the bus schedule, you can be transported to your appointments. Or we can provide personal transport for a small fee.



Can I make alterations to my property?

Minor internal alterations and improvements can be made with the management's consent, however when the lease is assigned, the right is reserved to restore the property to its original condition at the resident's expense.

Can friends and family stay in my home?

Yes, of course. This is your home to live in and enjoy as you would anywhere else. We also encourage you to bring your small pets with you.

How is the resale price of my home decided?

Several factors add value to the resale potential of your home, including services and amenities, maintenance programmes, security and care services. Pricing is usually guided by sales prices achieved by similar properties. You can rest assured knowing that we will act in your best interests during the resale process.

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